

<b>Wireline Data Services</b>	
<b>QoS/Network Performance Parameter</b>	<b>Target Level</b>
Dial-Up Call Set Up Time (Post dialling delay to ring tone)	1.9 seconds national
ADSL Service Availability	≥ 99%
Unsuccessful Connect Ratio (per Number of call attempts)	10 per 1000 attempts
ADSL Throughput x Kbits downstream / y Kbits upstream at busy hour	Upstream 90% of time y kbits Downstream 90% of time x kbits
Ratio of Packet Loss	≤ 5% Packet Loss
Round trip Delay	< 95 milliseconds (ms) for national reference < 250 milliseconds for international reference
Jitter	< 50 milliseconds